**PROTOKÓŁ REKLAMACJI** DATA ……………………………… FK.7240.3. ..……. .2025

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NR E-KARTY

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Reklamacja przejazdu na E-karcie

Zmiana kontraktu IMIĘ …………………………………….………………………….

Anulowanie kontraktu NAZWISKO ……………….……………………………………..

Rezygnacja z E-karty

**ADRES**

ULICA ……………………………….…………………………………………………………… NR DOMU/LOKALU …………….……………………….…

KOD ……….. - ……………………. MIEJSCOWOŚĆ ……………..……………………………………………………………………………………………..

E-MAIL …………………………………………………………………….………………. TELEFON ……………………………………………………………..

DATA ………………............... PRZYSTANEK POCZĄTKOWY ….……………………………………………….…………………….

GODZINA ………………..……. PRZYSTANEK KOŃCOWY ………………………………………………………………………………

LINIA ………………..……………

OPIS ……………………………………………................................................................................................................................ ..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

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*PODPIS PRACOWNIKA BOK* *PODPIS PASAŻERA*

*WYPEŁNIA PRACOWNIK MZK*

ZWROT KWOTY: …………………………………

DECYZJA:

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ZWROT

ODMOWA ……………………………………………………………

*PODPIS KIEROWNIKA*

POWÓD ODMOWY:

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SPOSÓB ZWROTU ŚRODKÓW:

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WPŁATA BEZPOŚREDNIO NA KARTĘ PASAŻERA

PRZELEW NA KONTO BANKOWE

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*NUMER KONTA BANKOWEGO*

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*DATA ODBIORU I PODPIS PASAŻERA*